

CARING HEARTS *IN ACTION*

ANNUAL REPORT
2021 - 2022

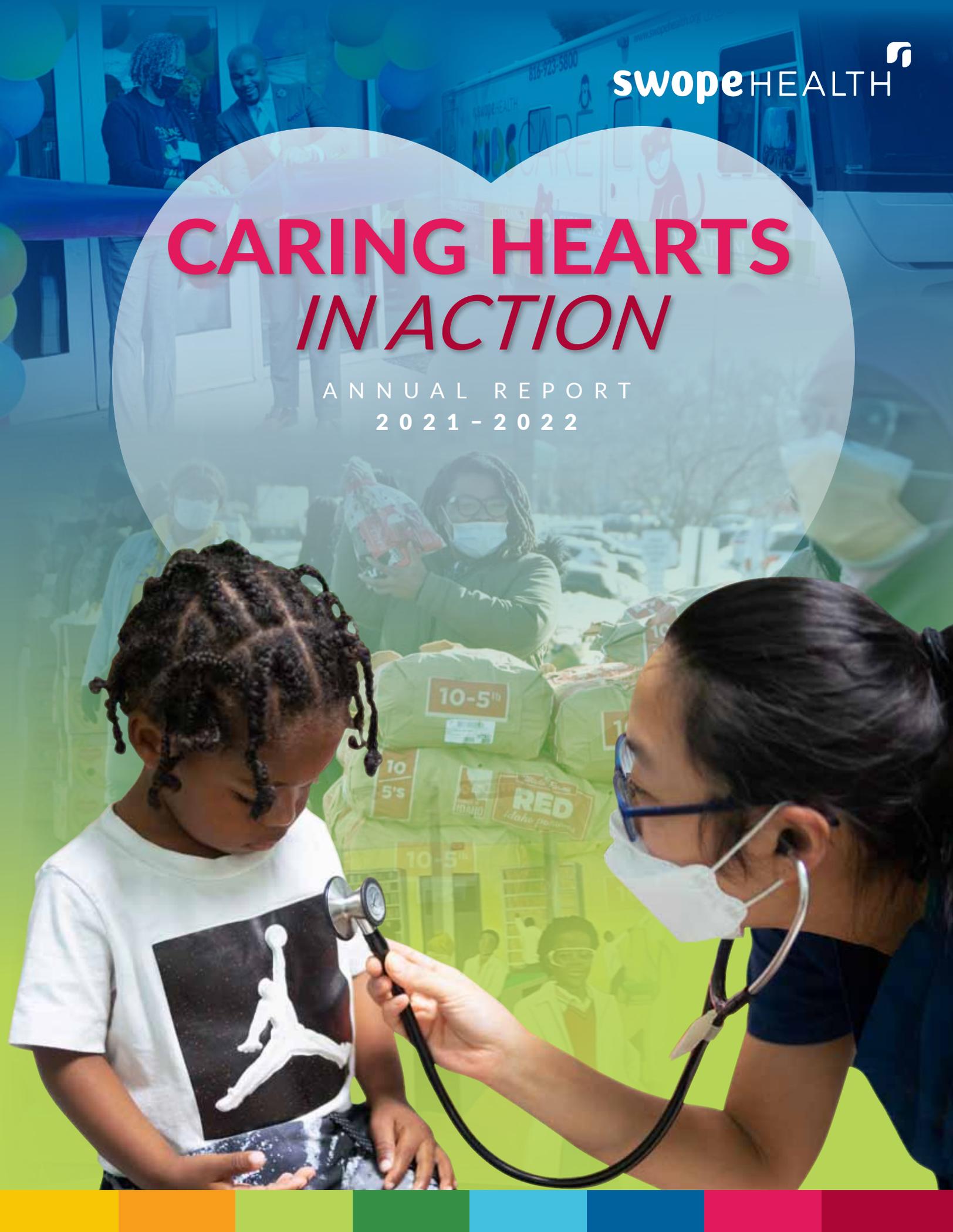


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This spring more than 100 local artists showcased their work in the Parade of Hearts, a public arts experience. The five-foot heart placed at Swope Health Central, "Shield of Health," was by registered nurse and artist Blake Bryant. www.theparadeofhearts.com

INTRODUCTION

EMANUEL CLEAVER, II
FINANCIAL SERVICES COMMITTEE
HEALTH, COMMUNITY DEVELOPMENT,
AND INSURANCE SUBCOMMITTEE
Chairman
REGULATORY PROTECTION,
ENTREPRENEURSHIP AND
CAPITAL MARKETS SUBCOMMITTEE



FIFTH DISTRICT, MISSOURI
HOMELAND SECURITY COMMITTEE
SELECT COMMITTEE ON THE
MODERNIZATION OF CONGRESS
COMMISSION ON SECURITY
AND COOPERATION IN EUROPE
(HELSINKI COMMISSION)
[HTTPS://CLEAVER.HOUSE.GOV](https://cleaver.house.gov)

December 12, 2022

Swope Health opened in 1969 as Model Cities Health Corporation, part of President Lyndon Johnson's Model Cities program. The first clinic was in the basement of Metropolitan Missionary Baptist Church. That first year, with only 20 employees, the organization served more than 2,000 patients. Swope Health has grown to provide care for more than 40,000 patients in Missouri and Kansas. Swope Health is a premier Federally Qualified Health Center and a top health provider in the Midwest.



In Kansas City, like much of the country, there is a daily struggle to address the deep-rooted components of systemic racism and poverty. There is vast inequity when comparing income, salaries, education, housing, and health data between white and non-white populations. The solution calls for systemic change. That is what I work for in Washington, D.C., and our local community. Swope Health works for this mission daily in our community.

In addition to whole-person care in its clinics and dental offices, Swope Health's care for the community extends to addressing the opportunity gap. This work is detailed in the coming pages, covering services in employment, residential care, substance use treatment, elder care, access to care in schools and daycares, and much, much more.

I extend my thanks to Swope Health for its service to the community and its CEO Jeron Ravin for leading Swope Health to the next level of quality care. Please join me in supporting Swope Health's many caring initiatives for the Kansas City metro area.

Warmest regards,

Emanuel Cleaver, II
Member of Congress

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(202) 225-4403 (Fax)

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INDEPENDENCE, MO 64050
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HOSKINSVILLE, MO 64037
(800) 584-7373 (Phone)
(800) 584-7227 (Fax)

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CARING HEARTS *IN ACTION*

Every day, when I arrive at 3801 Dr. Martin Luther King Jr. Blvd., I am reminded that Swope Health is a beacon of hope and a center of caring for the community.

I see it in the faces, eyes, and hands of the people who work at Swope Health. We all know the challenges of the day, and yet we affirm our promise in making our care visible. Every day.

Our care is visible in our clinics, dental offices, and therapy sessions, but it does not stop there. As the voice of community health, we also work to address underlying and systemic issues of inequality that feed chronic health injustices. These issues take us beyond our clinic walls, bringing service and hope with our actions.

For example, we invested in bringing skilled navigators to provide Medicaid enrollment access to the community. We maintained pandemic response efforts, distributing in-home test kits for COVID-19 while continuing to encourage vaccinations. We continue to add services, like KidsCARE and nurse care managers, to make it easier to get care in the community.

We took bold steps, too, launching the development of our **PACE KC Adult Wellness Center**, our largest community investment since the construction of Swope Health Central in the mid-1990s. This program will serve older citizens in our community, while helping level the playing field for minority- and women-owned business and we hope, sparking continued community development on the city's Eastside.

And much, much more. I hope you will review our accomplishments of the last 24 months and see our commitment in action. We will keep up this fight.

We have much more work to do, and we invite you to join us.

Jeron Ravin, JD
President and CEO, Swope Health

BOARD OF DIRECTORS

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Zoraya Rowlands

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Dred Scott, PhD
Michelle Searcy
H. David Whalen



SWOPE HEALTH SERVICES

In our first year, with 20 employees and a \$100,000 budget, we provided basic medical services to more than 2,000 patients. Today, Swope Health provides expanded services to more than 40,000 patients in Missouri and Kansas.



PEDIATRICS

- Well-child care
- Immunizations
- Acute care
- Special needs care

VISION

- Eye exams, diagnosis and treatment
- Glasses and contacts

PHARMACY

- 340B Drug Pricing Program
- Drive-thru services
- Delivery services



RADIOLOGY

- X-Ray, Mammography, Ultrasound

FAMILY MEDICINE

- Wellness exams
- Acute care
- Chronic conditions such as asthma, diabetes and high blood pressure and pain management
- Immunizations and vaccines
- Preventive health education
- Hepatitis C testing and treatment
- Mobile medical services

WOMEN'S HEALTH

- Ob/Gyn care
- Minor surgical procedures
- Prenatal and postpartum care
- Family planning
- Well-woman exams
- Cancer screenings

LABORATORY

- In-house lab testing and screenings



DENTAL

ADULT/PEDIATRIC PREVENTIVE CARE

- Exams, oral hygiene counseling, nutritional counseling, radiographs, risk assessment, dental sealants, and fluoride applications

PERIODONTICS

- Prophylaxis, periodontal maintenance, debridement, scaling, and root planing

RESTORATIVE

- Amalgam, resin and glass ionomers

ORAL SURGERY

- Tooth extractions
- Pre-prosthetic surgeries

SWOPE HEALTH IS ONE OF THE MORE THAN 1,400 COMMUNITY HEALTH CENTERS NATIONWIDE PROVIDING HIGH QUALITY COMPREHENSIVE SERVICES.

Source: https://www.nachc.org/wp-content/uploads/2022/08/Americas-Health-Centers-2022_final.pdf

MEDICAL SERVICES PATIENTS

25.7 MILLION

DENTAL SERVICES PATIENTS

5.7 MILLION

BEHAVIORAL HEALTH PATIENTS

2.7 MILLION

SUBSTANCE-USE DISORDER PATIENTS

285,000

MEDICATION-ASSISTED PATIENTS (OPIOID-USE DISORDER TREATMENT)

184,000

ENDODONTICS

- Anterior and premolar root canals

PROSTHODONTICS

- Complete and partial dentures
- Single crowns
- Multi-unit bridge
- Lab work

ACUTE CARE

- Adult and pediatric

MOBILE DENTAL SERVICES



BEHAVIORAL HEALTH

ADULT SERVICES

- Psychiatry
- Case management
- Individual and group therapy
- 24/7 crisis support

- Supported employment
- Substance use disorder treatment
- Medication-assisted treatment
- Residential care facilities



CHILDREN'S SERVICES

- Psychiatry
- Medication evaluation and management
- Case management
- Individual outpatient therapy
- Family therapy
- Play therapy
- 24/7 crisis support
- Adolescent substance-use disorder treatment
- School-based collaborations



OUTREACH

- Mobile medical and dental care
- Prescription assistance
- Healthcare for the Homeless
- Housing, employment/job training, and emergency assistance
- Disability application, food stamps, TANF assistance
- Outreach Pantry

SUPPORT

- Healthy Start program
- WIC program
- Missouri Medicaid and federal insurance Marketplace enrollment
- Transportation services
- Translation services

OUR HISTORY

1969 E. Frank Ellis founds Model Cities Health Corporation, now Swope Health.

1970 Relocated to a larger location at 4900 Swope Pkwy., Kansas City, MO.

1978 Dental and Behavioral Health services are added.



1980 Swope becomes a United Way agency. Corporate name change to Swope Parkway Health Center.

1981 Curtis Franklin Lodge and Kanzetta Harris House established to provide housing and care for Behavioral Health patients.

1986 Swope Health merges with Douglas Community Health Center in Kansas City, KS. Capital campaign completed and new facility (Swope Health Central) at 3801 Blue Pkwy. in Kansas City, MO opens.

1991 A significant expansion of Behavioral Health Services is launched, adding mental health court services, faith- and school-based substance abuse prevention, children's psychiatric rehabilitation services, and behavioral health in primary care.

1969

1970

Model Cities Comprehensive Neighborhood Health Center opens in the basement of Metropolitan Missionary Baptist Church at 2310 E. Linwood Blvd., Kansas City, MO.



1981

National quality accreditation by The Joint Commission.

1986

1987

Healthcare for the Homeless program established.

1991

1993

Northland Health Clinic opens in Riverside, MO.

1995

Brown Avenue Clinic (now Swope Health West) opens in the Quindaro area of Kansas City, KS.

2000

Northwest Community Health Center (now Swope Health Independence) opens in Independence, MO.

2001

2002

2003

Corporate name change to Swope Health Services.



Serving Jackson, Cass, Clay, Platte, and Wyandotte Counties

8 FAMILY CARE CLINICS • 3 KIDSCARE HEALTH & DENTAL CLINICS



SWOPE HEALTH WEST
4835 STATE AVE • KCKS



SWOPE HEALTH WYANDOTTE
21 N 12TH ST, #400 • KCKS



SWOPE HEALTH NORTHLAND
2906 NW VIVION RD • RIVERSIDE, MO



SWOPE HEALTH MAPLE WOODS
3100 NE 83RD ST, STE 1001, #140 • KCMO



**SWOPE HEALTH KIDSCARE-
OPERATION BREAKTHROUGH**
3039 TROOST AVE • KCMO



**SWOPE HEALTH KIDSCARE-
EMMANUEL FAMILY & CHILD
DEVELOPMENT CENTER**
4736 PROSPECT AVE • KCMO



SWOPE HEALTH INDEPENDENCE
11320 E TRUMAN RD • INDEPENDENCE, MO



COMING IN 2023!
**PACE KC ADULT
WELLNESS CENTER**
4141 DR MARTIN
LUTHER KING JR
BLVD



SWOPE HEALTH CENTRAL
3801 DR MARTIN LUTHER KING JR BLVD • KCMO

5 BEHAVIORAL HEALTH TREATMENT & RESIDENTIAL FACILITIES



IMANI HOUSE TREATMENT CENTER
3950 E 51ST ST • KCMO



BENTON HOME
3859 E 59TH TERR • KCMO



KANZETTA HARRIS HOUSE
3860 E 60TH ST • KCMO



PENN PLACE
3915 PENNSYLVANIA AVE • KCMO



SWOPE GARDENS
3830 E 60TH ST • KCMO



**MOVING TO NEW
LOCATION 2023!**
**SWOPE HEALTH
HICKMAN MILLS**
6406 E 87TH ST



NOW OPEN!
**SWOPE HEALTH
KIDSCARE-TENNEY
PEDIATRICS**
6501 E 87TH ST



SWOPE HEALTH BELTON
204 E NORTH AVE • BELTON, MO



SWOPE HEALTH HICKMAN MILLS
8800 BLUE RIDGE BLVD, 2ND FLR • KCMO

2006 Swope Health acquires a state-of-the-art custom-built 39-foot Mobile Medical Clinic (MMC), equipped with two medical exam rooms, laboratory, restroom, health education center, and wheel chair lift.

2008 Mobile dental van begins service to children in several area school districts.

2009 Swope Health Services celebrates 40 years of service to the community.

2010 Swope Health East opens in the headquarters of Comprehensive Mental Health Services, Independence, MO.

2011 Behavioral Health residential facility, Swope Gardens, Kansas City, MO, opens.

2012 Behavioral Health residential facility, Penn Place, Kansas City, MO, is acquired.

2014 Swope Health Belton opens at 206 E. North Avenue.

2016 Swope Health Hickman Mills opens in the Loma Vista Office Building, Kansas City, MO.

2017 Swope Health Maple Woods opens in Northland Human Services building, Kansas City, MO.

2019 Swope Health commemorates 50 years of service. Appointment of new Swope Health President and CEO, Jeron Ravin, JD.

2020 Swope Health West opens in new location on State Avenue in Kansas City, KS. In response to the COVID-19 pandemic, Swope Health administered over 16,000 tests and vaccinations metrowide.

2021 Swope Health opens its first KidsCARE clinic in the Emmanuel Child & Family Center and its first KidsCARE dental clinic in Operation Breakthrough.

2022 Groundbreaking held for the PACE KC Adult Wellness Center. Ribbon cutting ceremony held for the opening of Swope Health KidsCare – Tenney Pediatrics.



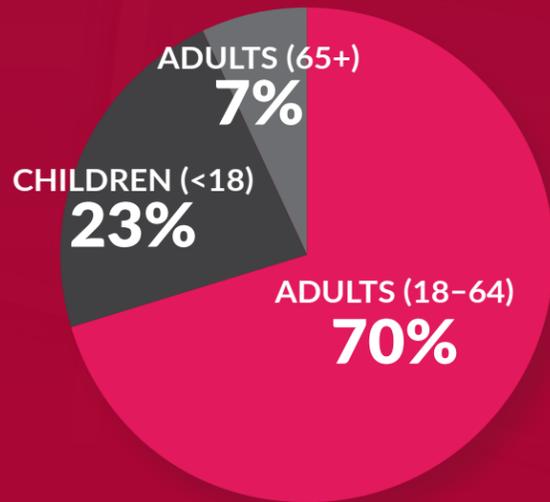
QUALITY AND IMPACT

WHO WE SERVED IN 2021

TOTAL PATIENTS SERVED

41,152

PATIENTS BY AGE



PATIENTS BY RACE & ETHNICITY

RACIAL AND/OR ECONOMIC MINORITIES - 76%



BLACK/AFRICAN AMERICAN - 58%



HISPANIC/LATINO - 21%



NON-HISPANIC WHITE - 27%



AMERICAN INDIAN/ALASKA NATIVE - 1%

ASIAN - 1%

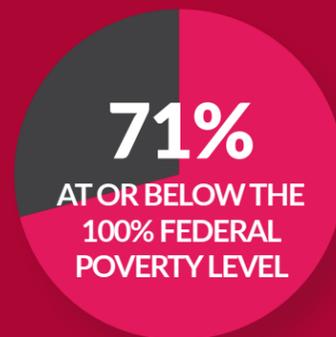
NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER - 1%

MORE THAN ONE RACE - 3%



SWOPE HEALTH PATIENTS BEST SERVED IN LANGUAGE OTHER THAN ENGLISH - 15%

SWOPE HEALTH PATIENT CHARACTERISTICS



* Percentages rounded to the nearest whole number.
Source: <https://data.hrsa.gov/tools/data-reporting/program-data?grantNum=H80CS00599>

QUALITY INITIATIVE ACHIEVEMENTS

- Full accreditation by The Joint Commission – Out of all the national community health centers, just 20% are accredited by the commission
- National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home certification maintained at all eligible Swope Health locations.
- Achieved three-year recertification from the Cancer Aid and Research Foundation.
- Completed annual DHSS Health Resources & Services Administration (HRSA) site visit review with no conditions. HRSA-funded health centers are the healthcare home for many of America's historically underserved communities, including:

1 IN 3
PEOPLE IN POVERTY



1 IN 5
UNINSURED PEOPLE



1 IN 5
RURAL RESIDENTS



Let's get Missourians enrolled!

- Swope Health added a new department to help Missouri residents enroll in the newly expanded Medicaid coverage. The team of enrollment specialists were quite visible at community events, at the Kansas City Health Department weekly in 2022, and on local television, webinars and radio programs. To date, the team has helped **1,400 metro residents complete applications.**
- Swope Health hosted a Medicaid Expansion Town Hall in November 2021. President and CEO **Jeron Ravin** and special guest **Congressman Emanuel Cleaver** discussed the new Missouri Medicaid guidelines and encouraged enrollment. The event, at Macedonia Baptist Church, was a collaboration with the NAACP Kansas City, MO Branch, Urban League of Greater Kansas City, Greater Kansas City Building & Construction Trades Council, KC Tenants, Greater Kansas City AFL-CIO, and the A. Phillip Randolph Institute. Swope Health received local and national funding to help get people enrolled, including \$177,085 from CMS (Centers for Medicare & Medicaid Services) and \$15,000 from the Health Forward Foundation.



Medicaid Expansion Town Hall: Swope Health President and CEO Jeron Ravin and Congressman Emanuel Cleaver.

- Swope Health plays a role in the 2022 launch of "Show Me The Cure," a statewide elimination plan calling for universal testing, treatment, improving outcomes for people living with Hepatitis C, and preventing new infections, by the Missouri Department of Health and Senior Services (DHSS).



Rachel Melson, DNP, FNP-C, Swope Health Outreach Clinic Director, started a similar program at Swope Health in 2019, which produced remarkable results: **nearly 300 patients cured of the disease in just three years.**

Rachel was named to the state task force and participates in the Missouri DHSS Viral Hepatitis Stakeholders Group. She is proud of the role Swope Health plays in the statewide effort to ensure everyone has access to testing and treatment, and ultimately, to end Hepatitis C.

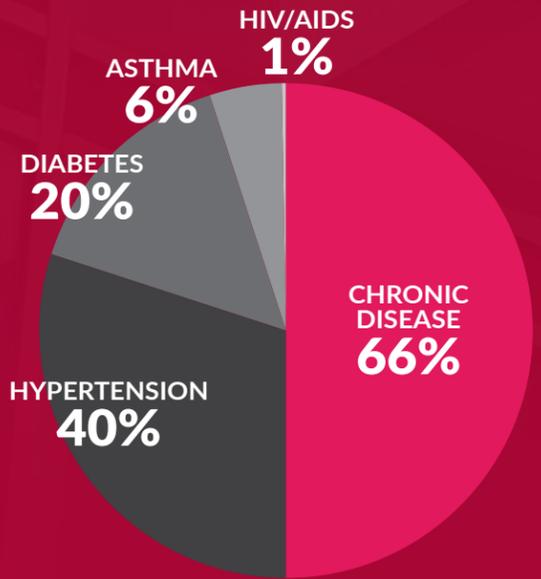
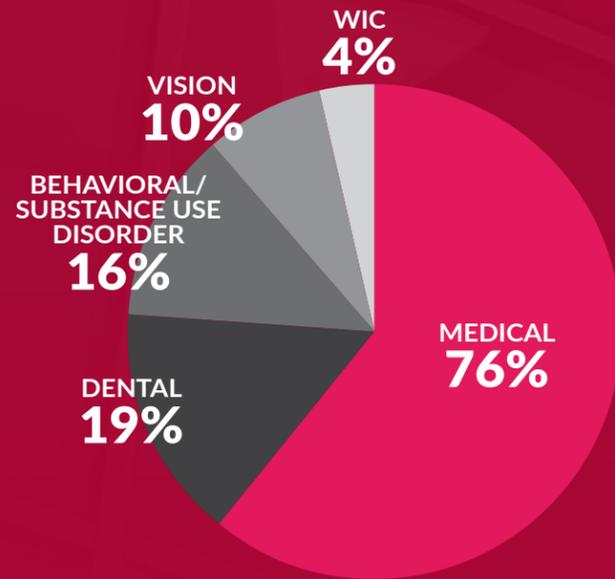


QUALITY AND IMPACT

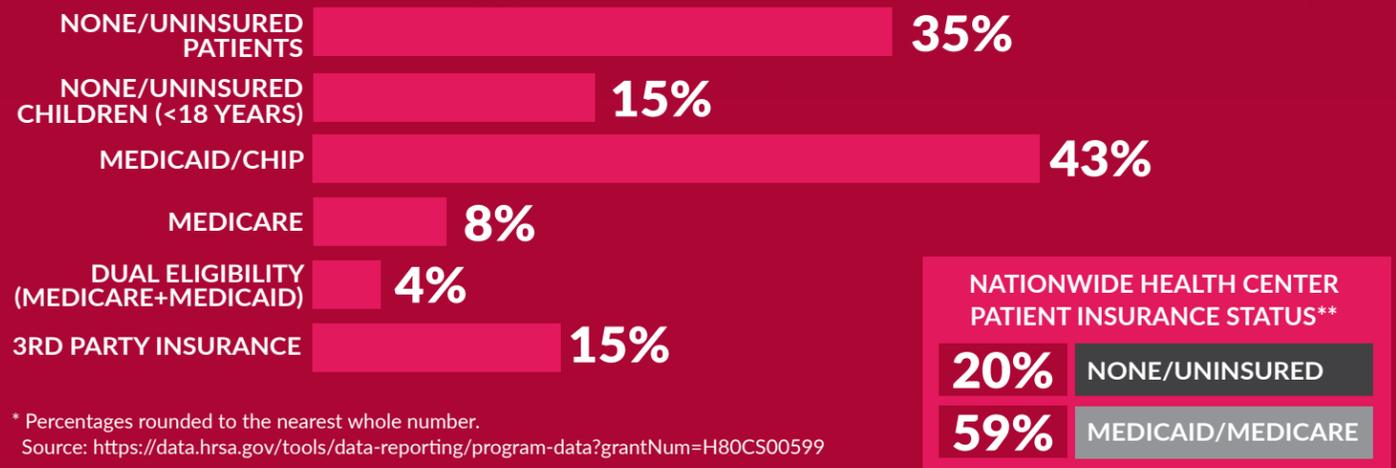
WHO WE SERVED IN 2021

SWOPE HEALTH SERVICES

CLINICAL CONDITIONS



SWOPE HEALTH PATIENT INSURANCE STATUS



* Percentages rounded to the nearest whole number. Source: <https://data.hrsa.gov/tools/data-reporting/program-data?grantNum=H80CS00599>

IN 2021, FOR THE FIRST TIME IN A SINGLE YEAR, AMERICA'S HEALTH CENTERS SERVED OVER **30 MILLION PATIENTS**

1 IN 11 AMERICANS ARE HEALTH CENTER PATIENTS



1.3 MILLION HOMELESS	8.6 MILLION CHILDREN	3.3 MILLION ELDERLY	400,000 VETERANS
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**Source: https://www.nachc.org/wp-content/uploads/2022/08/Americas-Health-Centers-2022_final.pdf

SWOPE HEALTH IS PLAYING A PIVOTAL ROLE IN FIGHTING COVID-19 BY ENSURING EQUAL ACCESS TO PREVENTION AND TREATMENT



According to the NACHC, community health centers nationwide have administered and distributed:



20 MILLION TESTS
61% TO RACIAL/ETHNIC MINORITIES



22.2 MILLION VACCINES
72% TO RACIAL/ETHNIC MINORITIES



7.2 MILLION N95 FACE MASKS
7.9 MILLION AT-HOME TEST KITS

- Swope Health wins Gold "COVID Stops Here" workplace award from the Missouri Area Chamber of Commerce for achieving a 90% vaccination rate. Swope Health was early to encourage associates to vaccinate and implemented a policy calling for associate vaccinations by October 15, 2021. With these efforts, Swope Health was able to achieve a 96.7% vaccination rate.
- On March 28, 2022, regional leadership of the U.S. Department of Health and Human Services and U.S. Department of Housing and Urban Development recognized Swope Health and other local organizations for their efforts in fighting the COVID-19 pandemic.
- Jeron Ravin, Swope Health President and CEO was named to a two-year term on National Association of Community Health Centers' Board of Directors (October 2021); and to Kansas City's COVID-19 Vaccine Task Force (February 2021). He was also featured in Ingram's magazine's "40 under Forty" in 2021.
- Rachel Melson was featured in Ingram's magazine's "2022 Healthcare Heroes."
- Dr. Naiomi Jamal was featured as "20 to Know In Health Care" in the Kanas City Business Journal.
- Thurston Smith, CIO, was honored with the "Outstanding Leadership Award" for 2022 at the Health 2.0 Conference. This is a significant award "honoring the smartest minds in the industry" making impactful contributions and leading change.



- Swope Health is proud to be named as one of United Way of Greater Kansas City's Impact 100 organizations in 2022. Swope Health will receive unrestricted funding from United Way to address the most pressing needs in our mission of improving community health and wellness by delivering accessible, quality, comprehensive patient care. United Way's criteria for selection included a variety of factors and produced a list that is diverse in geographic regions of service, organizations led by people of color, focus areas and more. The Impact 100 organizations work in domains of child welfare, healthcare access, food security, housing and financial stability, positive youth development and early childhood development. Swope Health is honored to be a community partner of United Way and recognized for our work as the voice of community health in Kansas City.
- Swope Health KidsCARE team in partnership with the Mid-America Regional Coalition, won a national award in Promoting Pediatric Primary Prevention (P4) Challenge from the U.S. Department of Health and Human Services. Swope Health-MARC showed delivery of 227 well-child exams, 16 eye exams and 400 dental exams. The KidsCARE pilot program covered rural and urban settings and produced improved results in both categories.



At Swope Health, our Behavioral Health team of more than 200 professionals specialize in improving the well-being of individuals and families. We offer a wide range of programs and services for children and adults to help cope with mental health or substance use disorder such as outpatient care, counseling and adult residential care. We're here to help you lead a more productive and independent life. Here are just a few recent client success story:

THE HEALING POWERS OF ART



The young man appeared to be a reluctant participant in the Swope Health arts program, led by **Carolyn Graves**, artist and Community Support Specialist

in the Behavioral Health Adult Community Psychiatric Rehabilitation Program.

The arts program teaches new coping skills to help individuals overcome substance use disorder or other mental health issues. Most of the program participants were chatty and engaged with Carolyn as she challenged them to try new techniques of artistic expression. But this young man stayed silent as he worked.

After months of classes, the young man remained unchanged. Until one day: while Carolyn was explaining Aboriginal dot painting, he turned to her and excitedly said, "I got it!" Carolyn considered it a major breakthrough – and another example of the many healing powers of art.

FINDING COMPASSION



Dwayne enjoyed a stable and blessed childhood with his grandparents until the age of 10 when his grandfather passed. His grandmother and family members drowned their despair in alcohol and stopped attending church – a major support for Dwayne.

At age 16, Dwayne suffered from an injury that led to prescription painkillers and by the time he was 18, addiction had taken over his life, leading him into a cycle of buying drugs on the streets, losing jobs and facing run-ins with law enforcement and the justice system. After a life-changing event happened in October 2020 – he blacked out while driving – Dwayne came to Imani House.

"When I walked in, I had my doubts, but I felt the compassion from each staff member," he said. Dwayne credits the Imani House staff for giving him the tools he needed to turn his life around. He is now active in his church again and is working at Healing House First Step Fitness as a trainer.

- Swope Health launched a novel **Integrated Care program** in 2021 using a team approach that pays special attention to social determinants of health while supporting primary and behavioral healthcare.

Here's how it works: when a patient comes for a visit, the clinical team talks with them about social factors that can impact health – such as access to food, housing and transportation. Other questions explore behaviors, for example, is there a need for improved adherence to chronic disease management regimens or learning coping skills to better manage anxiety and depression? If a need is identified, a community health worker or behavioral health consultant will offer services, often during the same visit.

The model is designed to benefit all participants: patients, providers and insurers. The patients receive improved access to care and resources. The insurers benefit from reduced cost of care through fewer emergency room visits and hospitalizations. And providers benefit by having better workload management and support.

- Swope Health implemented a **Nurse Care Management** program on both sides of the state line to support uninsured patients with uncontrolled diabetes. This program expands diabetes screening and prevention efforts and provides a Nurse Care Manager to support diabetes patients.
- Clinical teams use a new platform, called **UniteUs**, to close the loop on referrals addressing social determinants of health, such as lack of food, employment, housing, or transportation. A second new platform, **CareMessage**, uses text messaging to improve care coordination and make it easier for patients to access care.
- Beyond Swope Health facilities, we participate in regional community improvement programs including the **Kansas City Health Equity Learning Action Network**. This community action network is supported by the **Health Forward Foundation**, the **KC Health Collaborative** and the **Institute for Healthcare Improvement**.



"We are changing the way we look after our patients. We are taking away barriers. If there's a need, we will provide help."

Dr. Naomi Jamal, Swope Health Chief Health Officer



Dr. Naomi Jamal (right) meets with members of the Integrated Care Team at Swope Health Independence.

INDIVIDUALIZED PLACEMENT SUPPORT: SUCCESS!

Since March 2017, Swope Health has offered an employment program, with support of the State of Missouri's Vocational Rehabilitation Service, for clients in the Behavioral Health Community Psychiatric Rehabilitation Program. The jobs program, called Individualized Placement Support, aligns a client's skills and interests with full- or part-time employment. Each client has a community support specialist who provides follow-along resources and support for their first year of employment.

"One of the simplest and most renowned phrases is 'What a difference a job makes,'" said Kelli Fisher, employment team supervisor. "I have witnessed this, tried and true, countless times over the years."

Another recent success story is **Lamar Smith**, who achieved his 90-day employment milestone in September 2022. His job with Kansas City Public Schools gives him 25 hours a week at \$15.50 an hour with the food business team.

IN 2021 THROUGH THE THIRD QUARTER OF 2022, THE IPS PROGRAM HAS PLACED 120 CLIENTS IN JOBS

WE ARE GROWING

PACE KC
swope HEALTH

**HEALTHCARE WHEN AND
WHERE YOU NEED IT**



This is one of the largest initiatives Swope Health has undertaken in its 50-plus year history – the development of an Adult Wellness Center at 4141 Dr. Martin Luther King Jr. Blvd. for PACE KC (Program of All-Inclusive Care for the Elderly). We broke ground on the \$14 million building on June 18, 2022. PACE is a program that “quietly succeeds in letting some older people age in place,” according to *The New York Times*, which reported in March 2022:

Research has shown that PACE programs reduce hospitalizations, emergency room visits and nursing home stays. Participants survive longer than similar patients in less comprehensive programs. A study last year by the

federal Department of Health and Human Services noted that the PACE program “stands out from our analysis as a consistently ‘high performer.’” ([nytimes.com/2022/03/12/health/elderly-health-care-pace.html](https://www.nytimes.com/2022/03/12/health/elderly-health-care-pace.html))

Swope Health is grateful for the contributions that make the Adult Wellness Center a reality. In 2022, Swope Health was awarded a \$1.4M challenge grant from the **Mabee Foundation**, which is the second largest award to Swope Health in 30 years. Donations are still welcome – any donations greater than \$100 will be memorialized on a donor wall in the new facility.

The PACE KC Adult Wellness Center is slated to open in November 2023. It is expected to provide over 90 high-quality jobs and serve around 350 members at full enrollment.

“PACE is unlike any other long-term care option in our area,” said Jeron Ravin, Swope Health President and CEO. “PACE KC will offer a proactive, hands-on approach to personalized healthcare for older adults with compassionate, comprehensive and coordinated care. We are changing the model for elder healthcare in Kansas City.”

NAMING RIGHTS FOR PACE KC ADULT WELLNESS CENTER SPACES



So far we've committed to the “Wesley Fields Family Living Room,” “Mr. & Mrs. Clyde & Josephine McQueen Family Meeting Room,” “Mabee Foundation Medical Clinic,” “Health Forward Foundation Patio,” and the “Harry & Jeanette Weinberg Foundation Rehabilitation Suite.”
For available naming rights, please email Heath Rath, PACE KC Executive Director, hrath@pacekc.org.



The PACE KC Adult Wellness Center groundbreaking marked a major milestone for Swope Health.

WE ARE GROWING



swopeHEALTH
KIDSCARE
TENNEY
PEDIATRICS

In July 2022, Swope Health announced its newest KidsCARE clinic with the acquisition of Tenney Pediatrics and Adolescents, 6501 E. 87th St., Kansas City, MO.

The open house on July 25, 2022 was a “welcome home” event for **Dr. Jackie Tenney**, who worked at Swope Health early in his career, then went on to found Tenney Pediatrics & Adolescents clinic, which now comes full circle as a Swope Health KidsCARE clinic.

The clinic was commemorated with a ribbon cutting by Dr. Tenney and Jeron Ravin, Swope Health President and CEO, special guest speakers, and tours of the facility.

Dr. Tenney will continue to provide healthcare services to his patients, along with his associate, **Dr. Jessica Lee**. The Swope Health KidsCARE – Tenney Pediatrics clinic will soon offer seamless access to Swope Health services and programs, including WIC, Medicaid enrollment and behavioral healthcare.

“We share a goal of developing the next great generation of Kansas Citians, and do so through removing barriers to care, helping kids and families develop healthy habits for a lifetime. We are honored to welcome Dr. Tenney and his staff to our team.”

Jeron Ravin, JD, President and CEO of Swope Health



- In September 2022, Swope Health received a \$44,000 T-Mobile Hometown Grant to create a new KidsCARE clinic at the Excelsior Springs Early Learning Center, 500 N. Jesse James Road, Excelsior Springs, MO.

“This generous grant from T-Mobile accelerates our delivery of pediatric care to students in Excelsior Springs,” said **Jeron Ravin**, President and CEO of Swope Health. “A dedicated clinic in the learning center means kids will have easy access to quality healthcare and dental care.”

The new Swope Health KidsCARE clinic will feature three exam rooms, and provide preventive, early intervention and treatment services covering medical, dental and behavioral healthcare. The Excelsior Springs School District has 2,900 students.

- On October 14, 2021, Swope Health celebrated the opening of its first KidsCARE clinic in the **Emmanuel Family & Child Development Center** at 4736 Prospect Ave., Kansas City, MO. At the new clinic, Swope Health’s team offers a variety of services including well-child exams, immunizations, hearing and vision screenings, routine dental exams and treatment, and behavioral healthcare. Children do not have to be enrolled at the center to receive care.



“This is a major step in knocking down barriers to quality healthcare,” said **Dr. Kenneth Thomas**, Executive Vice President of Children’s Services for Swope Health.

- In the Fall of 2022, a Stakeholders meeting and open house was held at our Northland clinic, 2906 NW Vivion Rd., to announce the expansion of KidsCARE services and the addition of a pediatrician onsite.

OPERATION
Breakthrough

KIDSCARE DENTAL CLINIC OPENS ON THE OPERATION BREAKTHROUGH CAMPUS

Beginning in early 2022, the Swope Health dental team began providing comprehensive exams, cleanings, radiographs, fluoride treatment and sealants from a new clinic on Operation Breakthrough’s campus at 3039 Troost Ave., Kansas City. In addition, Swope Health’s pediatric dentist delivers restorative treatment and treatment with nitrous oxide sedation.



WE ARE GROWING



SWOPE HEALTH DENTAL MOBILE VISITS UP 50% FROM 2021 TO 2022!

- Our Mobile Dental team currently serves more than 75 sites across the metro area and is set to reach new sites in the future.
- The dental department restructured, adding the sterile processing team and new equipment for greater efficiency.
- We also brought to the team a pediatric dentist – making Swope Health the only federally qualified health center in the metro area with this level of expertise.
- Speaking of expertise, our existing dental assistants became recipients of the **KC Scholars** scholarships and are taking college courses toward a career in dental hygiene. We’ve also had one of our dental assistants achieve Certified Dental Assistant status, and another associate completing Extended Care Permit certification.



The Swope Health Central Dental team, featuring Dr. Aniika Jackson-Smith, DDS, Deputy Dental Director; Dr. Emily Day, DDS, pediatric dentist; Dr. Rosalyn Price, DDS, dentist; with dental hygienists.

MORE TO COME!



- The \$70 million capital campaign for the **KCKCC Community Education Center**, a new 119,000- square-foot facility in downtown Kansas City, Kansas, launched in August 2021. Swope Health is supporting the campaign and the new center, which could potentially house the Swope Health Wyandotte clinic.
- **Swope Health Hickman Mills** clinic will relocate to a new site at 6406 E 87th St., Kansas City, MO, which will provide additional space to serve more clients and expand services to include dental and pediatric care. The new location is on track to open in Spring 2023.
- The development of **Swope Health Village**, a master planned residential and health services campus in the heart of Kansas City, will be the largest capital project in Swope Health’s history. Consisting of the construction and or renovation of 10 buildings across 11 acres this project will provide community-based services to individuals with severe and persistent mental illness, the unhoused, and low-income older adults. Transitioning the care of vulnerable populations from institutional settings to home and community-based models while also making historic investments in our community is at the core of the project.



SWOPE HEALTH VILLAGE
Where Housing Meets Healthcare

SWOPE HEALTH CENTRAL RENOVATIONS



EXPANDED VISION CENTER



EXPANDED ADULT MEDICINE AREA



NEW COMMUNITY ROOM



swope
HEALTH

We Make Care Visible
Serving the Community Since 1969

DRIVE-THRU

P H A R M A C Y

You can’t miss our **drive-thru pharmacy** which launched in 2021, marking the first such convenience offered by a federally qualified health center in Missouri.

The sparkling **new lobby, Community Room, expanded Vision Center and Adult Medicine area** at Swope Health Central were unveiled at a community open house in May 2022.

Swope Health is fulfilling its commitment to reinvest in the community by doing business with Black/Women-owned enterprises. For the Vision Center expansion project, Swope Health hired **LM2 Construction & Consulting**, a 100% minority women-owned company in Lee’s Summit, MO.

“It is our mission to improve the lives of the people in our community,” said Jeron Ravin, President and CEO. “That includes making sure we demonstrate ways to combat systemic bias in economic development. We see it as another part of our equity work, and we invite other organizations to examine how they spend money through that same lens.”



Daniel Lacy, McCown Gordon Construction; Latasha McCall, president of LMZ Construction & Consulting; and Debbie Meads Swope Health Program Manager.

IN THE COMMUNITY

FOOD, FAMILY ESSENTIALS & MORE GIVEAWAYS

HEALTH & WELLNESS EVENTS

COVID-19 challenges remained a constant in 2021 and 2022, and Swope Health remained vigilant in combatting the spread of the virus. Our work focused on community vaccinations, boosters and testing events, home test-kit giveaways, and making masks widely available. Swope Health clinicians and associates supported COVID-19 vaccination events at the Historic 18th & Vine Jazz District, Kansas City Police Department's Police Athletic League, Kansas City Zoo, Kansas City Monarchs baseball field in Kansas City, Kansas, Friendship Baptist and other area churches, The Merc Co+op and Blue Parkway Sun Fresh grocery stores, and for a time, our own "pop-up" clinic in The Shops at Blue Parkway. Additional partners and sponsors included Jackson County Executive Frank White and Teresa White, Happy Bottoms, Harvesters, Kansas City Public Library, Catholic Charities, Greater Kansas City Building & Construction Trades Council, and the Greater Kansas City AFL-CIO.



We are regularly taking our dental and medical practice to community events from our mobile units. In 2021 and 2022, we participated in events at the Boys & Girls Club, Operation Breakthrough, DeLaSalle Education Center, and others. We also host our own, like the 2021 KidsCARE Health Fair at Swope Health Central, back for an encore on October 1, 2022.

To close the loop on food insecurity referrals, Swope Health partnered with Harvesters Inc. for food drives and giveaways in the community. Including the 1st Saturdays Giveaway program starting in 2019 with a growing list of partners. The concept is now spreading to Wyandotte County, with a 4th Saturdays Giveaway at Swope Health West. These events offer special supplies for Easter, Mother's Day, Back-to-School, Thanksgiving, and Christmas holidays.



Jackson County Executive Frank White helps Swope Health put food on tables.

Swope Health's Mobile Dental at the DeLaSalle Education Center.



“We are proud and honored to support the history, tradition and mission of the Negro Leagues Baseball Museum and the KC Monarchs. This is an opportunity to extend access to our healthcare services and, together, write a new chapter in sports history.”

Jeron Ravin, JD, President and CEO of Swope Health



Jeron Ravin and “Monty the Monarch” have each other’s back!

COMMUNITY PARTNERS

- In 2022 Swope Health teamed with the Negro Leagues Baseball Museum and the Kansas City Monarchs as its exclusive healthcare partner through 2025. “Swope Health has always been about the greater good, ensuring those who are underserved have access to not just healthcare, but quality healthcare,” said **Bob Kendrick**, president of the Negro Leagues Baseball Museum. “We’re excited to be a part of this partnership.” Swope Health is at the games, reaching out to the community with health services, and celebrating the joy of sports.



EDUCATIONAL PROGRAMS

Swope Health frequently hosts a respected leader, author or elected official to engage in an open and spirited online conversation. Styled as a mini-TED Talk, these programs draw hundreds from the community, answering a hunger for inspiration, guidance and new ideas. Here is a sample of programs from 2021–2022:

- Celebrating Black History Month featuring **Dr. Kimberly Beatty** of Metropolitan Community College; **Bob Kendrick** of the Negro Leagues Baseball Museum; **E. Frank Ellis**, founder of Swope Health; and U.S. Representative **Emanuel Cleaver II**.
- Celebrating Women's History Month featuring **Mayor Ella Jones** of Ferguson, Missouri; **Dr. Marvia Jones**, Director of the Kansas City Health Department; **Alise Martiny** of the Greater Kansas City Building & Construction Trades Council; and U.S. Representative **Sharice Davids**.
- Honoring National Hispanic Heritage featuring **John Fierro**, President and CEO, Mattie Rhodes Center; **Edgar Palacios**, CEO, Latinx Education Collaborative; and **Carlos Gomez**, President and CEO, Hispanic Chamber of Commerce of Greater Kansas City.

COMMUNITY SERVICE

Here are just a few examples of how Swope Health associates go beyond their roles by serving the community:

- **Priscilla Schmid**, Clinical Registered Dietitian, also serves as the Northwest Regional Director of the Missouri Academy of Nutrition and Dietetics. Priscilla linked the professional organization with Swope Health pediatrics

and Hy-Vee to secure Thanksgiving holiday meals for families in need.

- For National Health Center Week, associates and patients dropped spare change in a friendly competition. The result was \$677 delivered to **Amethyst Place**.
- **Kelly Phillips**, Outreach & Intake Case Manager in Behavioral Health, on her own collected 250 pairs of socks and 500 Heater Meals to offer to individuals experiencing homelessness.
- **Terri Cooley-Bennett**, Swope Health's Behavioral Health Outreach Services manager, shared her expertise on suicide prevention, homelessness and best practices at the 2021 Mental Health Kansas City Virtual Conference and at the 2022 National Health Care for the Homeless Conference & Policy Symposium in Bellevue, Washington.
- Swope Health offers associates and the community free online lunchtime lectures, “Take A Break to Educate,” and here are two noteworthy events from 2021:
 - **Dr. Christy Hutton**, a BRITE educator with The Center Project, focused on rethinking misconceptions around gender and sexuality and increasing understanding of the LGBTQ+ community and experience.
 - **Cherrie L. Davis**, president of ShiftForward Consulting of Atlanta, Georgia, provided insight on how everyone – individuals, workers, leaders – can be transparent and accountable in all interactions with others in a diverse community.

IN THE COMMUNITY



In July 2022, Swope Health launched another way to connect with the community – the Swope Health podcast, available at www.swopehealth.org, YouTube and Spotify. This new podcast series, called One on One with Swope Health, features **Eric Wesson**, managing editor and publisher of *The Call*, in conversation with Kansas City stakeholders on topics aligned with the Swope Health mission and our far-reaching work to improve the lives of Kansas Citians.

“This podcast allows Swope Health to connect to the community in so many different ways,” said Eric. “Most importantly, it allows the community to connect with Swope Health on a whole new platform. I’m excited about the potential of this program and what it can do.”

The inaugural show featured an interview with **Bob Kendrick**, president of the Negro Leagues Baseball Museum (pictured above.) Other 2022 One on One podcasts featured special guests:



JAMES “GRAND DAD” NUNNELLY
HEALTHCARE ADVOCATE, FOUNDER AND ADMINISTRATOR OF JACKSON COUNTY COMBAT



QIANA THOMASON
PRESIDENT AND CEO HEALTH FORWARD FOUNDATION



DR. JENNIFER COLLIER
INTERIM SUPERINTENDENT KANSAS CITY PUBLIC SCHOOLS



MAYOR QUINTON LUCAS

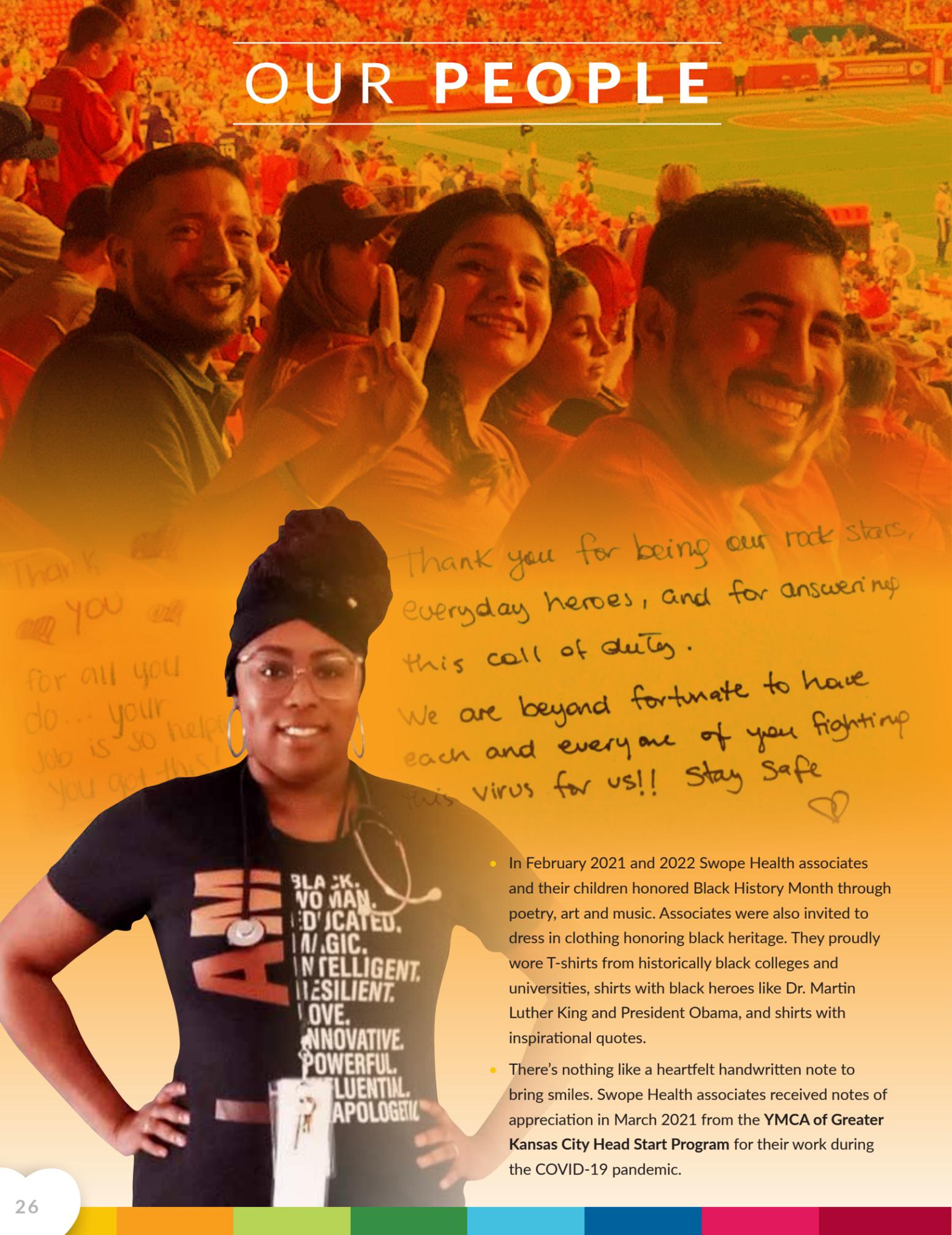
COMMUNITY CELEBRATIONS

- Swope Health participated in Juneteenth celebrations in 2021 and 2022. We hosted a block party in 2021 featuring games, balloon art, face painting, a DJ and music, dancing, giveaways, and icy treats. Swope Health’s clinical team also supported COVID-19 vaccine stations.
- For 26 years, Swope Health’s Treat Town has provided a fun, safe, trick-or-treat experience for the whole family. Starting in 2020, due to the COVID-19 pandemic, we moved the event outdoors and made it a drive-thru event— with still plenty treats for the kids and fun for the whole family!



SNAPSHOTS FROM JUNETEENTH & TREAT TOWN

OUR PEOPLE



- In February 2021 and 2022 Swope Health associates and their children honored Black History Month through poetry, art and music. Associates were also invited to dress in clothing honoring black heritage. They proudly wore T-shirts from historically black colleges and universities, shirts with black heroes like Dr. Martin Luther King and President Obama, and shirts with inspirational quotes.
- There's nothing like a heartfelt handwritten note to bring smiles. Swope Health associates received notes of appreciation in March 2021 from the **YMCA of Greater Kansas City Head Start Program** for their work during the COVID-19 pandemic.



- The Show Me Hope statewide program provided resources for COVID-19 related stress and trauma, including a 24-hour hotline. The program also offered kudos and support to front-line healthcare workers and promoted Employee-Assistance Programs.
- At Swope Health, our recognition of Women's History Month extended to our associates' families. We invited everyone to participate in honoring women with art, poetry, essays, and performances. In 2021, our favorite was a performance of Andra Day's "Rise Up" by eight-year-old **Harleigh Reed**, daughter of **Monika Redmon**, Patient Services Representative at Swope Health Independence. Watch Harleigh's performance here: <https://youtu.be/vpu69jl9zMY>
- Once a year, associates gather together for fun and fellowship. On June 18, 2021, associates and their families were treated to a picnic lunch and rides at Worlds of Fun and Oceans of Fun. In 2022, the event was held at the Kansas City Monarchs Legends baseball field.
- Wyandotte's medical and dental teams were at the August 27, 2021 Chiefs Game Day Celebration to see the Chiefs triumph over the Vikings!
- To support associates and the community, Swope Health offers a selection of pronoun pins and stickers. Each one signals an opening for respect by showing how you wish to be identified.
- Swope Health honored associates in 2021 and 2022



with retirement festivities with friends, family and colleagues. We celebrated decades of service from **Judy Howard**, (pictured left) who retired after 38 years; **Ruthe Workcuff**, 32 years; **Dan Barnett**, 30 years; and **Polly Porterfield**, 8 years.

Ruthe Workcuff was honored with a commemorative presentation of House Bill 1682 "Medical Practice Freedom Act" on behalf of Swope Health from Senator Barbara Anne Washington during a Mental Health Workshop hosted by the Senator.

In 2021, Swope Health started a new tradition with annual associate, department and clinic awards in categories aligned with our mission and goals.

2021 WINNERS CIRCLE

- **PATIENT ACCESS: JUSTIN COWLEY, RN, SWOPE HEALTH KIDSCARE COORDINATOR**
- **PATIENT EXPERIENCE: VICKI CEDERBURG, DIRECTOR OF RISK MANAGEMENT**
- **ASSOCIATE SUPPORT: REIKO RELIFORD, SENIOR HR MANAGER**
- **DENTAL PROVIDER: ROSALYN PRICE, DDS**
- **BEHAVIORAL HEALTH PROVIDER: MOLLY OLIGBO, NP**
- **MEDICAL PROVIDER: ANDREA ALLEN, NP, WOMEN'S HEALTH AT SWOPE HEALTH BELTON AND WYANDOTTE**
- **VOLUNTEER OF THE YEAR: ANGELA HAWKINS, COMMUNITY OUTREACH**
- **CLINIC OF THE YEAR: MOBILE DENTAL; HONORABLE MENTION: BEHAVIORAL HEALTH RESIDENTIAL**



OUR PEOPLE



• **William Chaney**, a long-time peer counselor at Imani House, was named a “Mental Health Champion” – one of just three individuals honored by the Missouri Department of Mental Health. He received his award at a celebration on May 2, 2022 in Jefferson City.

The award recognizes individuals in recovery for substance use disorders, living with mental illness or developmental disabilities. This distinguished award is presented to individuals who make a positive contribution to their community, exemplify commitment and resiliency, and whose actions have increased the potential for independence in others with similar challenges.

The awards program noted: “Mr. Chaney has a big heart, but his passion for recovery is bigger.”

Chaney was also the recipient of the Community Appreciation Award at the annual Family Recovery Day Picnic, for his work educating people with the curriculum “The Truth About Drugs.”



- In 2021, Swope Health added nine associates to the IT department. Behind the scenes, the team launched a new telehealth and patient engagement platform and implemented a new system for data management.
- Swope Health’s HR department, also known as the people department, developed and launched a customized leadership program and marketing campaign: “This is what healthy feels like.” Throughout 2021–2022, They hosted and supported virtual job fairs and more than 50 community events focusing on COVID-19 vaccinations, Medicaid enrollment and dental services.



IMANI HOUSE CELEBRATES 30 YEARS: Imani House opened its doors on March 10, 1992, and was the first structure on what is now the Swope Health Central campus. “Imani” is the Swahili word for faith and, over the last three decades, Imani House associates have helped more than 10,000 individuals keep the faith and overcome substance use disorder.



Swope Health Foundation is a supporting organization of Swope Health, meaning we provide financial support to Swope Health exclusively. Foundation assets reached an all-time high in December 2021 of \$43.4 million.

- In 2021, our largest gift was from the **Sunderland Foundation** for \$1.5 million for the PACE KC Adult Wellness Center.
- Another generous gift was for the PACE KC Adult Wellness Center Capital Campaign from the **Mabee Foundation** for \$1.4 million. This incredible gift is structured as a challenge grant, requiring Swope Health to raise enough funds to match the Mabee gift over the course of 2022. *We met the challenge in August!*
- Our third largest grant was from the **Victor Speas Foundation, Bank of America, Trustee**, for \$250,000.

The Swope Health Foundation isn’t just about fundraising, it is about relationships, advocacy for Swope Health and strengthening our reputation.

- In 2021, we shared our accomplishments and future endeavors at our inaugural annual “Community Celebration” event, outdoors at the Loews Kansas City Hotel.
- We shared our progress on the construction of the new PACE KC Adult Wellness Center at an event at the Negro Leagues Baseball Museum in August 2022.

SNAPSHOTS FROM PACE KC EVENT AT THE NLBM & ANNUAL COMMUNITY CELEBRATION EVENT AT LOEWS



Thank you, we can't do it without you!

FOUNDATIONS, FUNDS & TRUSTS

Baptist Trinity Lutheran Legacy Foundation/Lena Green Testamentary Trust
Benevity Community Impact Fund
Black Community Fund at Greater Kansas City Community Foundation
E. Kemper Carter and Anna Curry Carter Community Memorial Trust, UMB Bank, Trustee
Health Forward Foundation
Hearst Foundation
Mabee Foundation
Marion and Henry Bloch Family Foundation
Miller Hammond Charitable Trust
REACH Healthcare Foundation
Sosland Foundation
Susan G. Komen Foundation
Swope Ridge Foundation
United Way of Greater Kansas City
Victor E. Speas Foundation, Bank of America, Trustee

Weinberg Foundation
William T. Kemper Foundation
Wyandotte Health Foundation

COMMUNITY PARTNERS

Advanced Physician Recruitment
Aetna
Blue Cross/Blue Shield of KC
Bell/Knott & Associates
Benco Dental
Bombas
Catalent Pharma
Central Bank
Cigna
Community Builders of Kansas City
El Centro, Inc.
H&R Block
IFF
KC Shepherd's Center
Mattie Rhodes Center
McCownGordon
Missouri Primary Care Association
Musketeers Civic Group
North American Savings Bank

Prairie Capital Management
RSM
Scheels
Technology Group Solutions, LLC
Unite Private Networks
Ward Parkway Presbyterian

PUBLIC RESOURCES

Centers for Medicare & Medicaid Services
Children's Services Fund of Jackson County
City of Kansas City Public Health Department/Health Levy
Community Care Network of Kansas
Health Resources and Services Administration
Jackson County COMBAT
Kansas Department of Health and Environment
MARC-Mid America Regional Council
Missouri Department of Health and Senior Services
Missouri Department of Social Services

INDIVIDUALS

Althera Boldridge
Anh Vu Rongish
Avri Shridharani
Derek Deitz
Donald J. Hall
Dr. Anika Jackson Smith
Dr. Linda Adkison
Dr. Naomi Jamal

George and Suzanne Gordon
Jim MacDonald
Jonathan and Nancy Lee Kemper
Juan and Denise Rangel
Julie Mitchell
Karen Steffen
Kerry Knott
Mark and Valerie Brandmeyer
Mary Spangler

Michelle Searcy
Naimish Patel
Ress Casey
Robert J. Payne
Steven Weinman
Tresia Franklin
Wesley Fields

And many more individuals, businesses and agencies that contribute donations, in-kind support and volunteer hours.

WAYS YOU CAN GIVE

ONLINE/MAIL You can donate online at swopehealth.org/donate or scan the QR code with your smart phone/tablet camera. Mail your check payable to **Swope Health, c/o: Donations, 3801 Dr. Martin Luther King Jr. Blvd., Kansas City, MO 64130.**

AMAZON SMILE We have an Amazon Smile account and wish lists for items always needed for our homeless outreach and adult community psychiatric rehabilitation center programs. (<https://swopehealth.org/giving>)

IN-KIND We gratefully accept in-kind items such as printing, advertising and supplies. We accept new clothing, shoes, personal hygiene products, and non-perishable food items for our homeless outreach program. For more information, please reach out by email at info@swopehealth.com.

VOLUNTEER Volunteers are always welcome to serve as greeters, information desk staff and patient navigators. If you want to help, please complete our online volunteer application at <https://swopehealth.org/giving>.



swope HEALTH

CONNECT WITH US

- We'd like to partner! If your organization is looking to do a community health and wellness outreach event, reach out to us to see if there are opportunities for partnerships. swopehealth.org/swope-health-community-support-request
- Use our Community Room at Swope Health Central for your group meetings or events. Learn more at: swopehealth.org/swope-health-community-room
- Non-profit organizations are invited to use our vendor kiosk to share information about products and services with our patients. Learn more at: swopehealth.org/vendor-kiosk
- Join us for a tour of our facilities – we'd love to show you around!
- Sign up for our newsletter at <https://swopehealth.org/blog/> You'll receive a monthly summary of what's been happening at Swope Health and details about upcoming events.

STAY IN TOUCH WITH US

- Check out our website: www.swopehealth.org
- Got a question? Send us an email: info@swopehealth.org
- Find us on Facebook, Twitter, Instagram, and LinkedIn.

