December 12, 2022

Swope Health opened in 1969 as Model Cities Health Corporation, part of President Lyndon Johnson’s Model Cities program. The first clinic was in the basement of Metropolitan Missionary Baptist Church. That first year, with only 20 employees, the organization served more than 2,000 patients. Swope Health has grown to provide care for more than 40,000 patients in Missouri and Kansas. Swope Health is a premier Federally Qualified Health Center and a top health provider in the Midwest.

In Kansas City, like much of the country, there is a daily struggle to address the deep-rooted components of systemic racism and poverty. There is vast inequity when comparing income, salaries, education, housing, and health data between white and non-white populations. The solution calls for systemic change. That is what I work for in Washington, D.C., and our local community. Swope Health works for this mission daily in our community.

In addition to whole-person care in its clinics and dental offices, Swope Health’s care for the community extends to addressing the opportunity gap. This work is detailed in the coming pages, covering services in employment, residential care, substance use treatment, elder care, access to care in schools and daycares, and much, much more.

I extend my thanks to Swope Health for its service to the community and its CEO Jeron Ravin for leading Swope Health to the next level of quality care. Please join me in supporting Swope Health’s many caring initiatives for the Kansas City metro area.

Warmest regards,

Emanuel Cleaver, II
Member of Congress

CARING HEARTS IN ACTION

Every day, when I arrive at 3801 Dr. Martin Luther King Jr. Blvd., I am reminded that Swope Health is a beacon of hope and a center of caring for the community.

I see it in the faces, eyes, and hands of the people who work at Swope Health. We all know the challenges of the day, and yet we affirm our promise in making our care visible. Every day.

Our care is visible in our clinics, dental offices, and therapy sessions, but it does not stop there. As the voice of community health, we also work to address underlying and systemic issues of inequality that feed chronic health injustices. These issues take us beyond our clinic walls, bringing service and hope with our actions.

For example, we invested in bringing skilled navigators to provide Medicaid enrollment access to the community. We maintained pandemic response efforts, distributing in-home test kits for COVID-19 while continuing to encourage vaccinations. We continue to add services, like KidsCARE and nurse care managers, to make it easier to get care in the community.

We took bold steps, too, launching the development of our PACE KC Adult Wellness Center, our largest community investment since the construction of Swope Health Central in the mid-1990s. This program will serve older citizens in our community, while helping level the playing field for minority- and women-owned business and we hope, sparking continued community development on the city’s Eastside.

And much, much more. I hope you will review our accomplishments of the last 24 months and see our commitment in action. We will keep up this fight.

We have much more work to do, and we invite you to join us.

Jeron Ravin, JD
President and CEO, Swope Health

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This spring more than 100 local artists showcased their work in the Parade of Hearts, a public arts experience. The five-foot heart placed at Swope Health Central, “Shield of Health,” was by registered nurse and artist Blake Bryant. www.theparadeofhearts.com
In our first year, with 20 employees and a $100,000 budget, we provided basic medical services to more than 2,000 patients. Today, Swope Health provides expanded services to more than 40,000 patients in Missouri and Kansas.

Swope Health is one of the more than 1,400 community health centers nationwide providing high quality comprehensive services.

**Swope Health Services**

- Well-child care
- Immunizations
- Acute care
- Special needs care

**Vision**

- Eye exams, diagnosis and treatment
- Glasses and contacts

**Pharmacy**

- 340B Drug Pricing Program
- Drive-thru services
- Delivery services

**Pediatrics**

- Preventive health education
- Immunizations and vaccines
- Cancer screenings

**Family Medicine**

- Wellness exams
- Acute care
- Chronic conditions such as asthma, diabetes and high blood pressure and pain management
- Immunizations and vaccines
- Preventive health education
- Hepatitis C testing and treatment
- Mobile medical services

**Women’s Health**

- Ob/Gyn care
- Minor surgical procedures
- Prenatal and postpartum care
- Family planning
- Well-woman exams
- Cancer screenings

**Dental/Pediatric Preventive Care**

- Exams, oral hygiene counseling, nutritional counseling, radiographs, risk assessment, dental sealants, and fluoride applications

**Laboratory**

- In-house lab testing and screenings

**Pharmacology**

- Delivery services

**Radiology**

- X-Ray, Mammography, Ultrasound

**Dental**

- Periodontics
- Restoration
- Oral surgery

**Lab**

- Periodontics
- Prosthodontics
- Endodontics

**Behavioral Health**

- Psychiatry
- Case management
- Individual and group therapy
- 24/7 crisis support

**Radiology**

- In-house lab testing and screenings

**Pediatrics**

- Preventive health education
- Immunizations and vaccines
- Cancer screenings

**Family Medicine**

- Wellness exams
- Acute care
- Chronic conditions such as asthma, diabetes and high blood pressure and pain management
- Immunizations and vaccines
- Preventive health education
- Hepatitis C testing and treatment
- Mobile medical services

**Women’s Health**

- Ob/Gyn care
- Minor surgical procedures
- Prenatal and postpartum care
- Family planning
- Well-woman exams
- Cancer screenings

**Medical Services Patients**

- Dental Services
- Behavioral Health
- Substance-Use Disorder
- Medication-Assisted Patients

**Outreach**

- Mobile medical and dental care
- Prescription assistance
- Healthcare for the Homeless
- Housing, employment/job training, and emergency assistance
- Disability application, food stamps, TANF assistance
- Outreach Pantry

**Support**

- Healthy Start program
- WIC program
- Missouri Medicaid and federal insurance marketplace enrollment
- Transportation services
- Translation services

**Our History**

- 1969: Model Cities Health Corporation
- 1978: Swope Health merges with Douglas Community Health Center in Independence, MO.
- 1980: Swope Health merges with Douglas Community Health Center in Kansas City, KS.
- 1986: Swope merges with United Way agency. Corporate name change to Swope Primary Health Center.
- 2001: Northwest Community Health Center (now Swope Health) opens in Independence, MO.
- 2003: Corporate name change to Swope Health Services.

Swope Health acquires a state-of-the-art custom-built 39-foot Mobile Medical Clinic (MMC), equipped with two medical exam rooms, laboratory, restroom, health education center, and wheelchair lift.

Swope Health Services celebrates 40 years of service to the community.

Swope Health East opens in the headquarters of Comprehensive Mental Health Services, Independence, MO.

Behavioral Health residential facility, Penn Place, Kansas City, MO, is opened.

Swope Health West opens in new location on State Avenue in Kansas City, KS.

Behavioral Health residential facility, Imani House, Kansas City, MO, is opened.

5 BEHAVIORAL HEALTH TREATMENT & RESIDENTIAL FACILITIES

Swope Health Maple Woods opens the Loma Vista Office Building, Kansas City, MO.

Swope Health West opens in new location on State Avenue in Kansas City, KS.

Behavioral Health residential facility, Swope Gardens, Kansas City, MO, is opened.

In response to the COVID-19 pandemic, Swope Health administered over 16,000 tests and vaccinations metrowide.

Swope Health West opens in new location on State Avenue in Kansas City, KS.

Behavioral Health residential facility, Penn Place, Kansas City, MO, is opened.

Swope Health East opens in the headquarters of Comprehensive Mental Health Services, Independence, MO.

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**WHO WE SERVED IN 2021**

**TOTAL PATIENTS SERVED**

41,152

**PATIENTS BY AGE**

- **ADULTS (65+)**: 7%
- **ADULTS (18–64)**: 70%
- **CHILDREN (<18)**: 23%

**SWOPE HEALTH PATIENTS BEST SERVED IN LANGUAGE OTHER THAN ENGLISH - 15%**

**PATIENTS BY RACE & ETHNICITY**

- **RACIAL AND/OR ECONOMIC MINORITIES - 76%**
  - Black/African American - 58%
  - Hispanic/Latino - 21%
  - Native Hawaiian/other Pacific Islander - 1%
  - Asian - 1%
  - American Indian/Alaska Native - 1%
  - More than one race - 3%

- **NON-HISPANIC WHITE - 27%**

**WHO WE SERVED**

In 2021

**HOMLESS**

6%

**SWOPE HEALTH SERVES MORE THAN 25% OF KANSAS CITY’S HOMELESS POPULATION**

**WHO WE SERVED**

In 2021

94% AT OR BELOW THE 200% FEDERAL POVERTY LEVEL

71% AT OR BELOW THE 100% FEDERAL POVERTY LEVEL

**SWOPE HEALTH PATIENT CHARACTERISTICS**

**QUALITY INITIATIVE ACHIEVEMENTS**

- Full accreditation by The Joint Commission – Out of all the national community health centers, just 20% are accredited by the commission.
- National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home certification maintained at all eligible Swope Health locations.
- Achieved three-year recertification from the Cancer Aid and Research Foundation.
- Completed annual DHSS Health Resources & Services Administration (HRSA) site visit review with no conditions. HRSA-funded health centers are the healthcare home for many of America’s historically underserved communities, including:
  - Black/African American - 58%
  - Hispanic/Latino - 21%
  - Native Hawaiian/other Pacific Islander - 1%
  - Asian - 1%
  - American Indian/Alaska Native - 1%
  - More than one race - 3%
  - Asian - 1%
  - Native Hawaiian/other Pacific Islander - 1%
  - More than one race - 3%

**Medicaid Expansion**

Let’s get Missourians enrolled!

- Swope Health added a new department to help Missouri residents enroll in the newly expanded Medicaid coverage. The team of enrollment specialists were quite visible at community events, at the Kansas City Health Department weekly in 2022, and on local television, webinars and radio programs. To date, the team has helped 1,400 metro residents complete applications.
- Swope Health hosted a Medicaid Expansion Town Hall in November 2021. President and CEO Jeron Ravin and special guest Congressman Emanuel Cleaver discussed the new Missouri Medicaid guidelines and encouraged enrollment. The event, at Macedonia Baptist Church, was a collaboration with the NAACP Kansas City, MO Branch, Urban League of Greater Kansas City, Greater Kansas City Building & Construction Trades Council, KC Tenants, Greater Kansas City AFL-CIO, and the A. Phillip Randolph Institute. Swope Health received local and national funding to help get people enrolled, including $177,085 from CMS (Centers for Medicare & Medicaid Services) and $15,000 from the Health Forward Foundation.
WHO WE SERVED IN 2021

SWOPE HEALTH SERVICES

VISION 10%
BEHAVIORAL/SUBSTANCE USE DISORDER 16%
DENTAL 19%
VISION 4%
MEDICAL 76%

CLINICAL CONDITIONS

ASTHMA 6%
DIABETES 20%
HYPERTENSION 40%
CHRONIC DISEASE 66%

SWOPE HEALTH PATIENT INSURANCE STATUS

NONE/UNINSURED PATIENTS 35%
NONE/UNINSURED CHILDREN (+18 YEARS) 15%
MEDICAID/CHIP 43%
MEDICARE 8%
DUAL ELIGIBILITY (MEDICARE-MEDICAID) 4%
3RD PARTY INSURANCE 15%
NATIONWIDE HEALTH CENTER PATIENT INSURANCE STATUS** 20%
NONE/UNINSURED 59%
MEDICAID/MEDICARE

IN 2021, FOR THE FIRST TIME IN A SINGLE YEAR, AMERICA’S HEALTH CENTERS SERVED OVER 30 MILLION PATIENTS

1 IN 11 AMERICANS ARE HEALTH CENTER PATIENTS

1.3 MILLION HOMELESS
8.6 MILLION CHILDREN
3.3 MILLION ELDERLY
400,000 VETERANS

* Percentages rounded to the nearest whole number. Source: https://data.hrsa.gov/tools/data-reporting/program-data?grantNum=H80CS00599

SOURCE:


SWOPE HEALTH IS PLAYING A PIVOTAL ROLE IN FIGHTING COVID-19 BY ENSURING EQUAL ACCESS TO PREVENTION AND TREATMENT

According to the NACHC, community health centers nationwide have administered and distributed:

20 MILLION TESTS
61% TO RACIAL/EthNIC MINORITIES

22.2 MILLION VACCINES
72% TO RACIAL/EthNIC MINORITIES

7.2 MILLION N95 FACE MASKS
7.9 MILLION AT-HOME TEST KITS

• Swope Health wins Gold “COVID Stops Here” workplace award from the Missouri Area Chamber of Commerce for achieving a 90% vaccination rate. Swope Health was early to encourage associates to vaccinate and implemented a policy calling for associate vaccinations by October 15, 2021. With these efforts, Swope Health was able to achieve a 96.7% vaccination rate.

• On March 28, 2022, regional leadership of the U.S. Department of Health and Human Services and U.S. Department of Housing and Urban Development recognized Swope Health and other local organizations for their efforts in fighting the COVID-19 pandemic.

• Jeron Ravin, Swope Health President and CEO was named to a two-year term on National Association of Community Health Centers’ Board of Directors (October 2021); and to Kansas City’s COVID-19 Vaccine Task Force (February 2021). He was also featured in Ingram’s magazine’s “40 under Forty” in 2021.

• Rachel Melson was featured in Ingram’s magazine’s “2022 Healthcare Heroes.”

• Dr. Naoli Jamal was featured as “20 to Know In Health Care” in the Kansas City Business Journal.

• Thurston Smith, CIO, was honored with an “Outstanding Leadership Award” for 2022 at the Health 2.0 Conference. This is a significant award "honoring the smartest minds in the industry" making impactful contributions and leading change.

• Swope Health is proud to be named as one of United Way of Greater Kansas City’s Impact 100 organizations in 2022. Swope Health will receive unrestricted funding from United Way to address the most pressing needs in our mission of improving community health and wellness by delivering accessible, quality, comprehensive patient care.

United Way’s criteria for selection included a variety of factors and produced a list that is diverse in geographic regions of service, organizations led by people of color, focus areas and more. The Impact 100 organizations work in domains of child welfare, healthcare access, food security, housing and financial stability, positive youth development and early childhood development.

Swope Health is honored to be a community partner of United Way and recognized for our work as the voice of community health in Kansas City.

• Swope Health KidsCARE team in partnership with the Mid-America Regional Coalition, won a national award in Promoting Pediatric Primary Prevention (P4) Challenge from the U.S. Department of Health and Human Services. Swope Health-MARC showed delivery of 227 well-child exams, 16 eye exams and 400 dental exams. The KidsCARE pilot program covered rural and urban settings and produced improved results in both categories.
At Swope Health, our Behavioral Health team of more than 200 professionals specialize in improving the well-being of individuals and families. We offer a wide range of programs and services for children and adults to help cope with mental health or substance use disorder such as outpatient care, counseling and adult residential care. We’re here to help you lead a more productive and independent life. Here are just a few recent client success story:

**THE HEALING POWERS OF ART**

The young man appeared to be a reluctant participant in the Swope Health arts program, led by Carolyn Graves, artist and Community Support Specialist. In the Behavioral Health Adult Community Psychiatric Rehabilitation Program. The arts program teaches new coping skills to help individuals overcome substance use disorder or other mental health issues. Most of the program participants were chatty and engaged with Carolyn as she challenged them to try new techniques of artistic expression. But this young man stayed silent as he worked.

After months of classes, the young man remained unchanged. Until one day, while Carolyn was explaining Aboriginal dot painting, he turned to her and excitedly said, “I got it!” Carolyn considered it a major breakthrough—and another example of the many healing powers of art.

**FINDING COMPASSION**

Dwayne enjoyed a stable and blessed childhood with his grandparents until the age of 10 when his grandfather passed. His grandmother and family members drowned their despair in alcohol and stopped attending church—a major support for Dwayne.

At age 16, Dwayne suffered from an injury that led to prescription pilluario and by the time he was 18, addiction had taken over his life, leading him into a cycle of buying drugs on the streets, losing jobs and facing run-ins with law enforcement and the justice system. After a life-changing event happened in October 2020—he blacked out while driving—Dwayne came to Imani House.

“When I walked in, I had my doubts, but I felt the compassion from each staff member.” he said. Dwayne credits the Imani House staff for giving him the tools he needed to turn his life around. He is now active in his church again and is working at Healing House First Step Fitness as a trainer.

**INDIVIDUALIZED PLACEMENT SUPPORT: SUCCESS!**

Since March 2017, Swope Health has offered an employment program, with support of the State of Missouri’s Vocational Rehabilitation Service, for clients in the Behavioral Health Community Psychiatric Rehabilitation Program. The jobs program, called Individualized Placement Support, aligns a client’s skills and interests with full- or part-time employment. Each client has a community support specialist who provides follow-along resources and support for their first year of employment.

“One of the simplest and most renowned phrases is ‘What a difference a job makes,’ “ said Kelli Fisher, employment team supervisor. “I have witnessed this, tried and true, countless times over the years.”

Another recent success story is Lamar Smith, who achieved his 90-day employment milestone in September 2022. His job with Kansas City Public Schools gives him 25 hours a week at $15.50 an hour with the food business team.

**Swope Health launched a novel Integrated Care program in 2021 using a team approach that pays special attention to social determinants of health while supporting primary and behavioral healthcare.**

Here’s how it works: when a patient comes for a visit, the clinical team talks with them about social factors that can impact health—such as access to food, housing and transportation. Other questions explore behaviors, for example, is there a need for improved adherence to chronic disease management regimens or learning coping skills to better manage anxiety and depression? If a need is identified, a community health worker or behavioral health consultant will offer services, often during the same visit.

The model is designed to benefit all participants: patients, providers and insurers. The patients receive improved access to care and resources. The insurers benefit from reduced cost of care through fewer emergency room visits and hospitalizations. And providers benefit by having better workload management and support.

**Swope Health implemented a Nurse Care Management program on both sides of the state line to support uninsured patients with uncontrolled diabetes.** This program expands diabetes screening and prevention efforts and provides a Nurse Care Manager to support diabetes patients.

**Clinical teams use a new platform, called UniteUs, to close the loop on referrals addressing social determinants of health, such as lack of food, employment, housing, or transportation. A second new platform, CareMessage, uses text messaging to improve care coordination and make it easier for patients to access care.**

**Beyond Swope Health facilities, we participate in regional community improvement programs including the Kansas City Health Equity Learning Action Network.** This community action network is supported by the Health Forward Foundation, the KC Health Collaborative and the Institute for Healthcare Improvement.

“We are changing the way we look after our patients. We are taking away barriers. If there’s a need, we will provide help.”

Dr. Naionmi Jamal, Swope Health Chief Health Officer
We are growing

This is one of the largest initiatives Swope Health has undertaken in its 50-plus year history — the development of an Adult Wellness Center at 4141 Dr. Martin Luther King Jr. Blvd, for PACE KC (Program of All-Inclusive Care for the Elderly). We broke ground on the $14 million building on June 18, 2022. PACE is a program that “quietly succeeds in letting some older people age in place,” according to The New York Times, which reported in March 2022:

Research has shown that PACE programs reduce hospitalizations, emergency room visits and nursing home stays. Participants survive longer than similar patients in less comprehensive programs. A study last year by the federal Department of Health and Human Services noted that the PACE program “stands out from our analysis as a consistently ‘high performer.’” (nytimes.com/2022/03/12/health/elderly-health-care-pace.html)

Swope Health is grateful for the contributions that make the Adult Wellness Center a reality. In 2022, Swope Health was awarded a $1.4M challenge grant from the Mabee Foundation, which is the second largest award to Swope Health in 30 years. Donations are still welcome — any donations greater than $100 will be memorialized on a donor wall in the new facility.

The PACE KC Adult Wellness Center is slated to open in November 2023. It is expected to provide over 90 high-quality jobs and serve around 350 members at full enrollment.

“PACE is unlike any other long-term care option in our area,” said Jeron Ravin, Swope Health President and CEO. “PACE KC will offer a proactive, hands-on approach to personalized healthcare for older adults with compassionate, comprehensive and coordinated care. We are changing the model for elder healthcare in Kansas City.”

For available naming rights, please email Heath Rath, PACE KC Executive Director, hrath@pacekc.org.
In July 2022, Swope Health announced its newest KidsCARE clinic with the acquisition of Tenney Pediatrics and Adolescents, 6501 E. 87th St., Kansas City, MO.

The open house on July 25, 2022 was a “welcome home” event for Dr. Jackie Tenney, who worked at Swope Health early in his career, then went on to found Tenney Pediatrics & Adolescents clinic, which now comes full circle as a Swope Health KidsCARE clinic.

The clinic was commemorated with a ribbon cutting by Dr. Tenney and Jeron Ravin, Swope Health President and CEO, special guest speakers, and tours of the facility.

Dr. Tenney will continue to provide healthcare services to his patients, along with his associate, Dr. Jessica Lee. The Swope Health KidsCARE – Tenney Pediatrics clinic will soon offer seamless access to Swope Health services and programs, including WIC, Medicaid enrollment and behavioral healthcare.

“We share a goal of developing the next great generation of Kansas Citians, and do so through removing barriers to care, helping kids and families develop healthy habits for a lifetime. We are honored to welcome Dr. Tenney and his staff to our team.”

Jeron Ravin, JD, President and CEO of Swope Health

In September 2022, Swope Health received a $44,000 T-Mobile Hometown Grant to create a new KidsCARE clinic at the Excelsior Springs Early Learning Center, 500 N. Jesse James Road, Excelsior Springs, MO.

“This generous grant from T-Mobile accelerates our delivery of pediatric care to students in Excelsior Springs,” said Jeron Ravin, President and CEO of Swope Health. “A dedicated clinic in the learning center means kids will have easy access to quality healthcare and dental care.”

The new Swope Health KidsCARE clinic will feature three exam rooms, and provide preventive, early intervention and treatment services covering medical, dental and behavioral healthcare. The Excelsior Springs School District has 2,900 students.

“On October 14, 2021, Swope Health celebrated the opening of its first KidsCARE clinic in the Emmanuel Family & Child Development Center at 4736 Prospect Ave., Kansas City, MO. At the new clinic, Swope Health’s team offers a variety of services including well-child exams, immunizations, hearing and vision screenings, routine dental exams and treatment, and behavioral healthcare. Children do not have to be enrolled at the center to receive care.”

“On October 14, 2021, Swope Health celebrated the opening of its first KidsCARE clinic in the Emmanuel Family & Child Development Center at 4736 Prospect Ave., Kansas City, MO. At the new clinic, Swope Health’s team offers a variety of services including well-child exams, immunizations, hearing and vision screenings, routine dental exams and treatment, and behavioral healthcare. Children do not have to be enrolled at the center to receive care.”

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• The $70 million capital campaign for the KCKCC Community Education Center, a new 119,000-square-foot facility in downtown Kansas City, Kansas, launched in August 2021. Swope Health is supporting the campaign and the new center, which could potentially house the Swope Health Wyandotte clinic.

• Swope Health Hickman Mills clinic will relocate to a new site at 6406 E 87th St., Kansas City, MO, which will provide additional space to serve more clients and expand services to include dental and pediatric care. The new location is on track to open in Spring 2023.

• The development of Swope Health Village, a master planned residential and health services campus in the heart of Kansas City, will be the largest capital project in Swope Health’s history. Consisting of the construction and or renovation of 10 buildings across 11 acres this project will provide community-based services to individuals with severe and persistent mental illness, the unhoused, and low-income older adults. Transitioning the care of vulnerable populations from institutional settings to home and community-based models while also making historic investments in our community is at the core of the project.

You can’t miss our drive-thru pharmacy which launched in 2021, marking the first such convenience offered by a federally qualified health center in Missouri.

The sparkling new Lobby, Community Room, expanded Vision Center and Adult Medicine area at Swope Health Central were unveiled at a community open house in May 2022.

Swope Health is fulfilling its commitment to reinvest in the community by doing business with Black/Women-owned enterprises. For the Vision Center expansion project, Swope Health hired LM2 Construction & Consulting, a 100% minority women-owned company in Lee’s Summit, MO.

“It is our mission to improve the lives of the people in our community,” said Jeron Ravin, President and CEO. “That includes making sure we demonstrate ways to combat systemic bias in economic development. We see it as another part of our equity work, and we invite other organizations to examine how they spend money through that same lens.”

Daniel Lacy, McCown Gordon Construction; Latasha McCaff, president of LM2 Construction & Consulting; and Debbie Meads Swope Health Program Manager.

The Swope Health Central Dental team, featuring Dr. Aniika Jackson-Smith, DDS, Deputy Dental Director; Dr. Emily Day, DDS, pediatric dentist; Dr. Rosalyn Price, DDS, dentist; with dental hygienists.

• Our Mobile Dental team currently serves more than 75 sites across the metro area and is set to reach new sites in the future.

• The dental department restructured, adding the sterile processing team and new equipment for greater efficiency.

• We also brought to the team a pediatric dentist – making Swope Health the only federally qualified health center in the metro area with this level of expertise.

• Speaking of expertise, our existing dental assistants became recipients of the KC Scholars scholarships and are taking college courses toward a career in dental hygiene. We’ve also had one of our dental assistants achieve Certified Dental Assistant status, and another associate completing Extended Care Permit certification.
**IN THE COMMUNITY**

**HEALTH & WELLNESS EVENTS**

- COVID-19 challenges remained a constant in 2021 and 2022, and Swope Health remained vigilant in combating the spread of the virus. Our work focused on community vaccinations, boosters and testing events, home test-kit giveaways, and making masks widely available. Swope Health clinicians and associates supported COVID-19 vaccination events at the Historic 18th & Vine Jazz District, Kansas City Police Department’s Police Athletic League, Kansas City Zoo, Kansas City Monarchs baseball field in Kansas City, Kansas, Friendship Baptist and other area churches, The Merc Co-op and Blue Parkway Sun Fresh grocery stores, and for a time, our own “pop-up” clinic in The Shops at Blue Parkway. Additional partners and sponsors included Jackson County Executive Frank White and Teresa White, Happy Bottoms, Harvesters, Kansas City Public Library, Catholic Charities, Greater Kansas City Building & Construction Trades Council, and the Greater Kansas City AFL-CIO.

- We are regularly taking our dental and medical practice to community events from our mobile units. In 2021 and 2022, we participated in events at the Boys & Girls Club, Operation Breakthrough, DeLaSalle Education Center, and others. We also host our own, like the 2021 KidsCARE Health Fair at Swope Health Central, back for an encore on October 1, 2022.

**FOOD, FAMILY ESSENTIALS & MORE GIVEAWAYS**

- To close the loop on food insecurity referrals, Swope Health partnered with Harvesters Inc. for food drives and giveaways in the community. Including the 1st Saturdays Giveaway program starting in 2019 with a growing list of partners. The concept is now spreading to Wyandotte County, with a 4th Saturdays Giveaway at Swope Health West. These events offer special supplies for Easter, Mother’s Day, Back-to-School, Thanksgiving, and Christmas holidays.

**Swope Health’s Mobile Dental at the DeLaSalle Education Center.**

**Jackson County Executive Frank White helps Swope Health put food on tables.**
“We are proud and honored to support the history, tradition and mission of the Negro Leagues Baseball Museum and the KC Monarchs. This is an opportunity to extend access to our healthcare services and, together, write a new chapter in sports history.”

Jeron Ravin, JD, President and CEO of Swope Health

COMMUNITY PARTNERS

In 2022 Swope Health teamed with the Negro Leagues Baseball Museum and the Kansas City Monarchs as its exclusive healthcare partner through 2025. “Swope Health has always been about the greater good, ensuring those who are underserved have access to not just healthcare, but quality healthcare,” said Bob Kendrick, president of the Negro Leagues Baseball Museum. “We’re excited to be a part of this partnership.” Swope Health is at the games, reaching out to the community with health services, and celebrating the joy of sports.

EDUCATIONAL PROGRAMS

Swope Health frequently hosts a respected leader, author or elected official to engage in an open and spirited online conversation. Styled as a mini-TED Talk, these programs draw hundreds from the community, answering a hunger for inspiration, guidance and new ideas. Here is a sample of programs from 2021–2022:

• Celebrating Black History Month featuring Dr. Kimberly Beatty of Metropolitan Community College; Bob Kendrick of the Negro Leagues Baseball Museum; E. Frank Ellis, founder of Swope Health; and U.S. Representative Emanuel Cleaver II.

• Celebrating Women’s History Month featuring Mayor Ella Jones of Ferguson, Missouri; Dr. Marvia Jones, Director of the Kansas City Health Department; Alise Martiny of the Greater Kansas City Building & Construction Trades Council; and U.S. Representative Sharice Davids.

• Honoring National Hispanic Heritage featuring John Fierro, President and CEO, Mattie Rhodes Center; Edgar Palacios, CEO, Latinx Education Collaborative; and Carlos Gomez, President and CEO, Hispanic Chamber of Commerce of Greater Kansas City.

COMMUNITY SERVICE

Here are just a few examples of how Swope Health associates go beyond their roles by serving the community:

• Priscilla Schmid, Clinical Registered Dietitian, also serves as the Northwest Regional Director of the Missouri Academy of Nutrition and Dietetics. Priscilla linked the professional organization with Swope Health pediatrics and Hy-Vee to secure Thanksgiving holiday meals for families in need.

• For National Health Center Week, associates and patients dropped spare change in a friendly competition. The result was $677 delivered to Amethyst Place.

• Kelly Phillips, Outreach & Intake Case Manager in Behavioral Health, on her own collected 250 pairs of socks and 500 Heater Meals to offer to individuals experiencing homelessness.

• Terri Cooley-Bennett, Swope Health’s Behavioral Health Outreach Services manager, shared her expertise on suicide prevention, homelessness and best practices at the 2021 Mental Health Kansas City Virtual Conference and at the 2022 National Health Care for the Homeless Conference & Policy Symposium in Bellevue, Washington.

• Swope Health offers associates and the community free online lunchtime lectures, “Take A Break to Educate,” and here are two noteworthy events from 2021:
  - Dr. Christy Hutton, a BRITE educator with The Center Project, focused on rethinking misconceptions around gender and sexuality and increasing understanding of the LGBTQ+ community and experience.
  - Cherie L. Davis, president of ShiftForward Consulting of Atlanta, Georgia, provided insight on how everyone – individuals, workers, leaders – can be transparent and accountable in all interactions with others in a diverse community.
In July 2022, Swope Health launched another way to connect with the community – the Swope Health podcast, available at www.swopehealth.org, YouTube and Spotify. This new podcast series, called One on One with Swope Health, features Eric Wesson, managing editor and publisher of The Call, in conversation with Kansas City stakeholders on topics aligned with the Swope Health mission and our far-reaching work to improve the lives of Kansas Citians.

“This podcast allows Swope Health to connect to the community in so many different ways,” said Eric. “Most importantly, it allows the community to connect with Swope Health on a whole new platform. I’m excited about the potential of this program and what it can do.”

The inaugural show featured an interview with Bob Kendrick, president of the Negro Leagues Baseball Museum (pictured above.) Other 2022 One on One podcasts featured special guests:

**JAMES “GRAND DAD” NUNNELLY**
Healthcare Advocate, Founder and Administrator of Jackson County Combat

**QIANA THOMASON**
President and CEO
Health Forward Foundation

**DR. JENNIFER COLLIER**
Interim Superintendent
Kansas City Public Schools

**MAYOR QUINTON LUCAS**

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**Swope Health Celebrations**

- Swope Health participated in Juneteenth celebrations in 2021 and 2022. We hosted a block party in 2021 featuring games, balloon art, face painting, a DJ and music, dancing, giveaways, and icy treats. Swope Health’s clinical team also supported COVID-19 vaccine stations.
- For 26 years, Swope Health’s Treat Town has provided a fun, safe, trick-or-treat experience for the whole family. Starting in 2020, due to the COVID-19 pandemic, we moved the event outdoors and made it a drive-thru event— with still plenty treats for the kids and fun for the whole family!
The Show Me Hope statewide program provided resources for COVID-19 related stress and trauma, including a 24-hour hotline. The program also offered kudos and support to front-line healthcare workers and promoted Employee-Assistance Programs.

At Swope Health, our recognition of Women’s History Month extended to our associates’ families. We invited everyone to participate in honoring women with art, poetry, essays, and performances. In 2021, our favorite was a performance of Andra Day’s “Rise Up” by eight-year-old Harleigh Reed, daughter of Monika Redmon, Patient Services Representative at Swope Health Independence. Watch Harleigh’s performance here: https://youtu.be/vpu69jl9zMY

Once a year, associates gather together for fun and fellowship. On June 18, 2021, associates and their families were treated to a picnic lunch and rides at Worlds of Fun and Oceans of Fun. In 2022, the event was held at the Kansas City Monarchs Legends baseball field.

Wyandotte’s medical and dental teams were at the August 27, 2021 Chiefs Game Day Celebration to see the Chiefs triumph over the Vikings!

In 2021, Swope Health started a new tradition with annual associate, department and clinic awards in categories aligned with our mission and goals.

2021 WINNERS CIRCLE

- PATIENT ACCESS: JUSTIN COWLEY, RN, SWOPE HEALTH KIDSCARE COORDINATOR
- PATIENT EXPERIENCE: VICKI CEDERBURG, DIRECTOR OF RISK MANAGEMENT
- ASSOCIATE SUPPORT: REIKO RELIFORD, SENIOR HR MANAGER
- DENTAL PROVIDER: ROSALYN PRICE, DDS
- BEHAVIORAL HEALTH PROVIDER: MOLLY OLGIBO, NP
- MEDICAL PROVIDER: ANDREA ALLEN, NP, WOMEN’S HEALTH AT SWOPE HEALTH BELTON AND WYANDOTTE
- VOLUNTEER OF THE YEAR: ANGELA HAWKINS, COMMUNITY OUTREACH
- CLINIC OF THE YEAR: MOBILE DENTAL; HONORABLE MENTION: BEHAVIORAL HEALTH RESIDENTIAL

In February 2021 and 2022 Swope Health associates and their children honored Black History Month through poetry, art and music. Associates were also invited to dress in clothing honoring black heritage. They proudly wore T-shirts from historically black colleges and universities, shirts with black heroes like Dr. Martin Luther King and President Obama, and shirts with inspirational quotes.

There’s nothing like a heartfelt handwritten note to bring smiles. Swope Health associates received notes of appreciation in March 2021 from the YMCA of Greater Kansas City Head Start Program for their work during the COVID-19 pandemic.

Ruthe Workcuff was honored with a commemorative presentation of House Bill 1682 “Medical Practice Freedom Act” on behalf of Swope Health from Senator Barbara Anne Washington during a Mental Health Workshop hosted by the Senator.
The award recognizes individuals in recovery for substance use disorders, living with mental illness or developmental disabilities. This distinguished award is presented to individuals who make a positive contribution to their community, exemplify commitment and resiliency, and whose actions have increased the potential for independence in others with similar challenges.

The awards program noted: “Mr. Chaney has a big heart, but his passion for recovery is bigger.”

Chaney was also the recipient of the Community Appreciation Award at the annual Family Recovery Day Picnic, for his work educating people with the curriculum “The Truth About Drugs.”

In 2021, Swope Health added nine associates to the IT department. Behind the scenes, the team launched a new telehealth and patient engagement platform and implemented a new system for data management.

Swope Health’s HR department, also known as the people department, developed and launched a customized leadership program and marketing campaign: “This is what healthy feels like.” Throughout 2021–2022, they hosted and supported virtual job fairs and more than 50 community events focusing on COVID-19 vaccinations, Medicaid enrollment and dental services.

Swope Health Foundation is a supporting organization of Swope Health, meaning we provide financial support to Swope Health exclusively. Foundation assets reached an all-time high in December 2021 of $43.4 million.

- In 2021, our largest gift was from the Sunderland Foundation for $1.5 million for the PACE KC Adult Wellness Center.
- Another generous gift was for the PACE KC Adult Wellness Center Capital Campaign from the Mabee Foundation for $1.4 million. This incredible gift is structured as a challenge grant, requiring Swope Health to raise enough funds to match the Mabee gift over the course of 2022. We met the challenge in August!
- Our third largest grant was from the Victor Speas Foundation, Bank of America, Trustee, for $250,000.

The Swope Health Foundation isn’t just about fundraising, it is about relationships, advocacy for Swope Health and strengthening our reputation.

- In 2021, we shared our accomplishments and future endeavors at our inaugural annual “Community Celebration” event, outdoors at the Loews Kansas City Hotel.
- We shared our progress on the construction of the new PACE KC Adult Wellness Center at an event at the Negro Leagues Baseball Museum in August 2022.

OUR PEOPLE

William Chaney, a long-time peer counselor at Imani House, was named a “Mental Health Champion” – one of just three individuals honored by the Missouri Department of Mental Health. He received his award at a celebration on May 2, 2022 in Jefferson City.

Imani House opened its doors on March 10, 1992, and was the first structure on what is now the Swope Health Central campus. “Imani” is the Swahili word for faith and, over the last three decades, Imani House associates have helped more than 10,000 individuals keep the faith and overcome substance use disorder.

Swope Health Foundation

SNAPSHOTS FROM PACE KC EVENT AT THE NLBM & ANNUAL COMMUNITY CELEBRATION EVENT AT LOEWS
Thank you, we can’t do it without you!

FOUNDATIONS, FUNDS & TRUSTS

COMMUNITY PARTNERS

PUBLIC RESOURCES
Centers for Medicare & Medicaid Services Children’s Services Fund of Jackson County City of Kansas City Public Health Department/Health Levy Community Care Network of Kansas Health Resources and Services Administration Jackson County COMBAT Kansas Department of Health and Environment MARC-Mid America Regional Council Missouri Department of Health and Senior Services Missouri Department of Social Services

INDIVIDUALS
Althera Boldridge Anh Vu Rongish Avri Shridharani Derek Deitz Donald J. Hall Dr. Anika Jackson Smith Dr. Linda Adkison Dr. Naomi Jamal George and Suzanne Gordon Jim MacDonald Jonathan and Nancy Lee Kemper Juan and Denise Rangel Julie Mitchell Karen Steffen Kerry Knott Mark and Valerie Brandmeyer Mary Spangler Michelle Searcy Naimish Patel Ress Casey Robert J. Payne Steven Weinman Tresia Franklin Wesley Fields

WAYS YOU CAN GIVE
ONLINE/MAIL You can donate online at swopehealth.org/donate or scan the QR code with your smart phone/tablet camera. Mail your check payable to Swope Health, c/o: Donations, 3801 Dr. Martin Luther King Jr. Blvd., Kansas City, MO 64130.

AMAZON SMILE We have an Amazon Smile account and wish lists for items always needed for our homeless outreach and adult community psychiatric rehabilitation center programs. (https://swopehealth.org/giving)

IN-KIND We gratefully accept in-kind items such as printing, advertising and supplies. We accept new clothing, shoes, personal hygiene products, and non-perishable food items for our homeless outreach program. For more information, please reach out by email at info@swopehealth.com.

VOLUNTEER Volunteers are always welcome to serve as greeters, information desk staff and patient navigators. If you want to help, please complete our online volunteer application at https://swopehealth.org/giving.
We'd like to partner! If your organization is looking to do a community health and wellness outreach event, reach out to us to see if there are opportunities for partnerships. swopehealth.org/swope-health-community-support-request

Use our Community Room at Swope Health Central for your group meetings or events. Learn more at: swopehealth.org/swope-health-community-room

Non-profit organizations are invited to use our vendor kiosk to share information about products and services with our patients. Learn more at: swopehealth.org/vendor-kiosk

Join us for a tour of our facilities – we’d love to show you around!

Sign up for our newsletter at https://swopehealth.org/blog/ You’ll receive a monthly summary of what’s been happening at Swope Health and details about upcoming events.

Check out our website: www.swopehealth.org

Got a question? Send us an email: info@swopehealth.org

Find us on Facebook, Twitter, Instagram, and LinkedIn.